

# MICHAEL C. BROUSSEAU

TECHNOLOGIST | ENGINEER | ARCHITECT | LEADER



## CONTACT

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## SOCIAL

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 Plivo : +1 704-275-3303

Repeated success guiding global engineering strategy and architecture with established and emerging technologies. Subject matter-expertise in next generation telecommunication infrastructure. Effective operational leader, division owner and businessperson. Excel at building teams and creating partnerships across multiple levels in an organization.

## EXPERIENCE



- Director Voice Engineering **GTT AMERICAS, LLC**, Charlotte, NC  
Jan 2017 – Sept 2018  
Led Global Voice Engineering Team. Provide technical leadership with full accountability of the architecture and technology initiatives for Tier 1 Global ISP and Service Provider. Implemented consolidation and migration strategy of multiple voice platforms and created go-forward product roadmap. Integrate several acquisition networks to streamline support, provisioning and operations. Negotiate multiple telecom contracts saving \$2.3M in recurring revenue. Deploy Oracle OCOM monitoring platform.
- Global VP Engineering **ACN, INC**, Charlotte, NC  
Apr 2006 – Dec 2016  
Provide executive-level leadership in support of voice and data networks for Global Direct Marketing and Telecom Service Provider with \$800M in annual revenue. Founding member of Engineering Team. Led engineering and architecture strategy and manage deployment of high-speed internet and digital voice service. Direct new product and development of videophone platform. Lead Cisco Broadworks Architect and customer solution engineer. 1<sup>st</sup> company in US to virtualize Cisco Broadworks Platform in large production environment. Promoted twice from Director and VP Engineering.
- Senior Network Engineer **TALK AMERICA**, RESTON, VA  
Jan 2005 – Apr 2006  
Key member of Engineering Team for regional based CLEC. Responsible for voice service implementation and management. Established test-facility leveraged to duplicate production network. Led deployment of Metaswitch CA9000 call-agents and VP3510 Gateways. Certified 1,700 Loop Carrier Gateways for multi-play residential service.

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Director of Engineering  
Jun 2003 – Jan 2005

**DSL.NET, NEW HAVEN, CT**

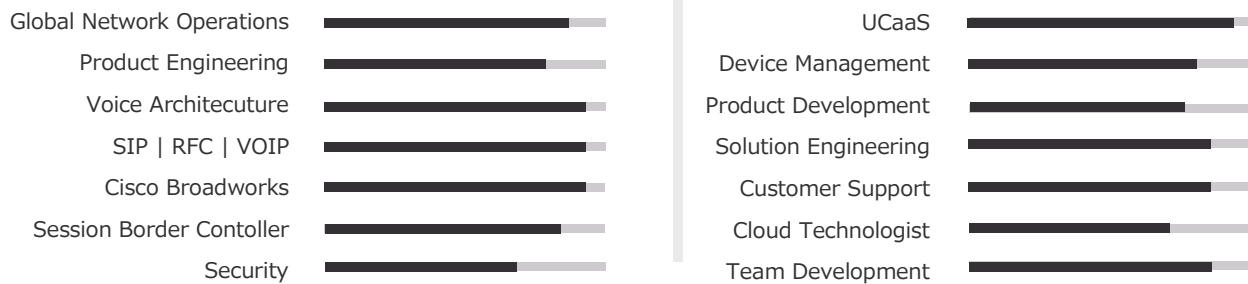
Responsible for Network Engineering and Operations of Broadband Voice and Data network Provider. Conduct employee technical and operational training. Implement new procedures for provisioning team. Successfully managed and deployed Cisco Broadworks Platform.

Network Engineer  
May 2000 – June 2003

**TALKINGNETS, INC, WILMINGTON, NC**

Manage large-scale technology migration project as sole technical leader for voice telecom start-up. One of four employees to transition to acquisition partner in 2003. Lead Engineer responsible for Voice and Data Network. Perform daily provisioning and customer onboarding.

## EXPERTISE



## CERTIFICATION



AWS CERTIFIED CLOUD PRACTITIONER (2018)	METASWITCH CERTIFIED TECHNICIAN (2005)
CISCO BROADWORKS SYSTEM ENGINEER (2017)	CISCO CERTIFIED NETWORK ASSOCIATE (2001)
ACME PACKET NETWORK ENGINEER (2007)	MICROSOFT CERTIFIED SYSTEMS ENGINEER (1998)

## EDUCATION



BACHELOR OF SCIENCE      UNIVERSITY OF TENNESSEE, KNOXVILLE  
June 1996